

## Questions to Ask Yourself and Your Institution if You Are Planning to Implement ERP/CRM in the Classroom

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**Abstract:** A group of members of the Microsoft Dynamics Academic Alliance have been working to define a list of common questions educators might have when considering implementation of an ERP/CRM system as a teaching tool in the classroom. The goal of the group is to develop not only a list of common questions but also a list of relevant, timely, and accurate answers. The list as it stands can be found at

<https://onedrive.live.com/edit.aspx?cid=29f72201a787d252&page=view&resid=29F72201A787D252!165&parId=29F72201A787D252!126&app=Excel>

We turn to you as participants of Microsoft Dynamics Academic Conference 2016 New Orleans to give us your thoughts and ideas on not only the questions above but on the answers you might receive. Whether you are a professional in the field, a consultant, an experience educator of ERP or CRM type systems, or new to the field we would love your input! Working as group in this session we can give direction, guidance, and clarify need for an instrument such as this.